



Home Phone- VoIP

Grandstream **HT801** Installation Guide

www.carrytel.ca

Package Contents



Grandstream HT801
VoIP Adapter

Ethernet Cable



Power Adapter



①





②




③

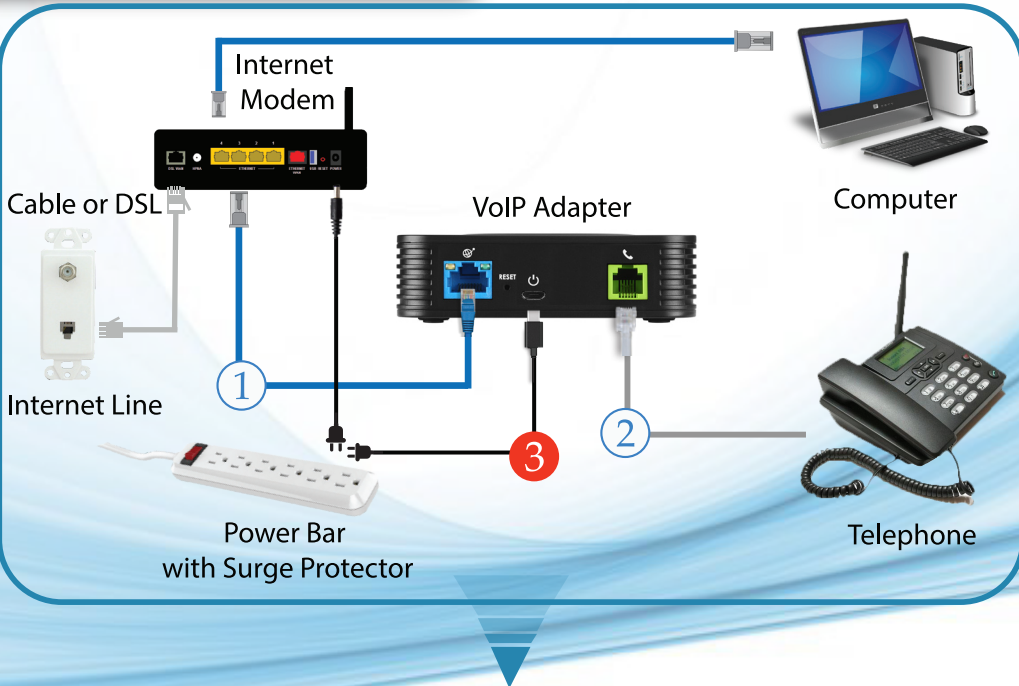


- ① **WAN**  Used to connect to your Internet Modem using the Ethernet Cable provided in your package.

- ② **DC 12V**  Used to connect to a power source, using the Power Adapter provided in your package.

- ③ **PHONE**  Used to connect to your telephone handset, using your existing telephone cord. A telephone number will be assigned to this port.

Installation



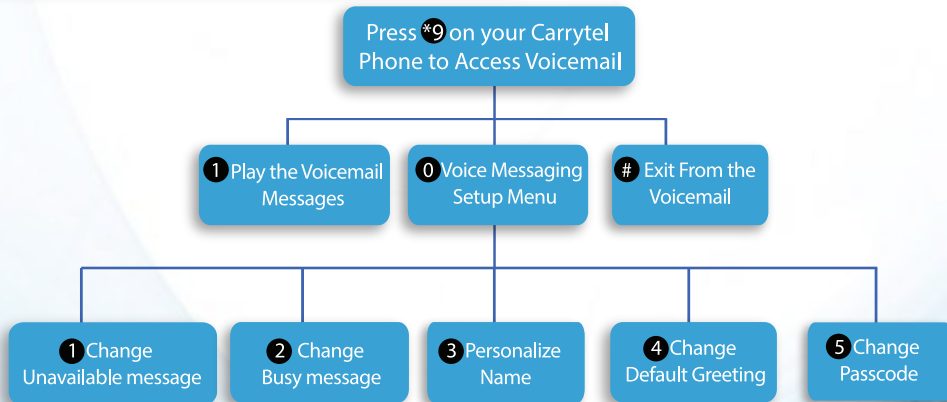
- 1 Connect the supplied Ethernet Cable from your Internet Modem to the **WAN** port of the Carrytel VoIP Adapter.
- 2 Connect your telephone to the **PHONE** port of the VoIP Adapter.
- 3 Connect the VoIP Adapter to the power bar.
Note: Wait 5 minutes and **DO NOT DISCONNECT** as you could cause damage to the VoIP Adapter.
- 4 Test your phone line, you should have a dial tone and be able to make calls.

Can't make calls?

If you do not hear the dial tone or are unable to make or receive calls, try the following steps to resolve the issue quickly.

- 1 Disconnect the power from both the Internet Modem and VoIP Adapter and **wait 1 minute.**
- 2 Connect your Internet Modem to a power bar and **wait 2 minutes.**
- 3 Connect the VoIP Adapter to the power bar and **wait 5 minutes.**
- 4 Still unable to make a call? Contact us at **1-647-560-4448.**

Voicemail



9-1-1

There are significant differences and limitations between the basic 9-1-1 service Carrytel provides and traditional 9-1-1 service.

Please take a moment to review the 9-1-1 terms at www.Carrytel.ca/911.aspx

Please place the 9-1-1 sticker in a clearly visible spot to all potential users

Popular Features

Call Return:

***69** Last call information

Call Forwarding:

***729** Call Forwarding Activate

***73** Call Forwarding Deactivate

Do Not Disturb:

***78** DND Activate

***79** DND Deactivate

Call hold: Press "Flash" button on your phone to hold the call, press "flash" again to resume it.

Transfer:

Blind Transfer: Press "Flash" button on your phone to hold the call.

After hearing a dial tone, press "*879", and enter the number you are transferring to, end with "#". The call will be disconnected after transfer.

Attended Transfer: Press "Flash" button on your phone to hold the call. After hearing a dial tone, dial the number you are transferring to. If answered, you can hang up to complete the transfer. If not answered, you can press "Flash" to resume the original call.

Conference:

Press "Flash" button on your phone to hold the call. After hearing a dial tone, dial the third party's phone number. If answered, press "Flash" again to bring both parties into the conference. If not answered, Press "Flash" to resume the original call. If you hang up the call, the conference will end by default.

For up to date information on additional features and help using all our features, Please visit our website.

<http://www.carrytel.ca/support.aspx>

A stylized graphic of a circuit board or network diagram. It features a series of vertical lines on the left side, from which various horizontal and vertical lines branch out to the right. These lines are colored in shades of blue, teal, and yellow. At the end of many of these lines are small circles, some solid and some hollow, representing connection points or nodes. The overall design is clean and modern, suggesting a technological or digital theme.

Have more questions?

Let us help

1-647-560-4448

<http://www.carrytel.ca/support.aspx>

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